

## Return & Refund Policy

Thanks for shopping with Kustom Sport. If you are not entirely satisfied with your purchase, we're here to help.

### Returns within 14 days

As a consumer, you have the right to return an item purchased online within 14 calendar days from the date you received it.

Your item must be unused and in the same condition that you received it. Your item must be in the original packaging and you should have the receipt or proof of purchase.

Goods that have been manufactured to a customer's own specification are not applicable for refunds. This would include carpet sets or mats that do not fit because of incorrect measurements provided by the customer.

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card or original method of payment.

We will issue the credit within 14 days of receiving the item back.

### Returns between 15-30 days after purchase

We will consider returns between 15-30 calendar days after purchase if the item is faulty or not as described at the point of purchase.

You will be responsible for arranging your own method of return delivery and paying for your own shipping costs for returning your item.

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

We will not offer refunds for bespoke carpet sets or mats that do not fit because of incorrect measurements provided by the customer.

### Continued...

Unit 6 Middlewoods Way, Wharnccliffe Business Park, Carlton, Barnsley, S71 3HR

T: 01226 203347 W: [www.kustomsport.co.uk](http://www.kustomsport.co.uk)

If your return is approved, we will initiate a refund to your credit or debit card, or by the original method of payment.

We will issue the credit within 14 days of receiving the item back

### **Contact Us**

If you have any questions on how to return your item to us, contact us on 01226 203347.

Unit 6 Middlewoods Way, Wharnccliffe Business Park, Carlton, Barnsley, S71 3HR

T: 01226 203347 W: [www.kustomsport.co.uk](http://www.kustomsport.co.uk)